

E2C Currency FAQ

1. What is E2C Currency?

E2C Currency is a prepaid scratch card which an E2C customer can buy and use to purchase SMS credits from Geneva software from time to time.

2. What are the various denominations of E2C Currency and its corresponding SMS credits?

E2C Currency denomination and applicable SMS credits are as below:

SMS Denominations INR	Eligible SMS Units	Cost / SMS INR
25000	100000	0.25
15000	50000	0.30
7500	22000	0.34
2500	7000	0.36
2000	5000	0.40
500	1200	0.42
225	500	0.45
150	300	0.50
50	100	0.50

Above prices are inclusive of Service tax

All the above packages have a validity of one month

3. Does E2C Currency have an expiry date?

Yes, E2C Currency does have an expiry period as printed on the back of the card.

4. Can I purchase SMS units using E2C Currency after the expiry period?

No you cannot purchase E2C units after the expiry period.

5. What is E2C Currency serial no.?

E2C Currency serial no. is an eight digit number that is used to identify E2C Currency.

6. Do I need to use E2C Currency serial number during redemption process?

No, the E2C Currency serial no. is just an identification number and is not to be used during the redemption process

7. What is E2C recharge code?

The E2C recharge pin is a 16 digit numeric number that is visible after scratching the area of the E2C currency card

8. Do I need to use E2C recharge code during redemption process?

Yes, E2C recharge code should be used while redeeming E2C currency for SMS units

9. Where do I input E2C recharge code in my E2C?

Choose "buy" on your E2C menu and then the currency option. It will prompt you to enter E2C recharge code. Key in the E2C recharge code in this field and the appropriate SMS units will get credited to your account.

Invented & Developed by

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